

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of March'2024

C.G.No.136/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. N.Narasimha Reddy,
B. Agraharam, Penumuru (M),
Chittoor Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Chittoor CCO
 2. Executive Engineer/O/Chittoor Town
- Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.03.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 07.02.2024 at Penumuru filed the complaint stating that the transformer at Jagananna Colony of Karthikeya Village is to be shifted.
- 02.** The said complaint was registered as C.G.No.136/2023-24 and notices were issued to the respondents calling for their response. The

respondents submitted their response stating that they informed the complainant that he has to register an application for preparation of the estimate for shifting of the transformer but the complainant is not willing to apply for shifting and not willing to pay any estimated cost and as such they could not consider the request of the complainant.

03. Complainant absent. Heard the respondents through video conferencing.
04. Admittedly, the complainant did not make an application for shifting of the transformer as per rules in vogue. Hence, the complainant is directed to make an application in this regard as per rules and then the respondents shall take action as per rules in vogue. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of March'2024.

Uday 06/03/24

CHAIRPERSON

[Signature]
Member (Finance)
06/03/2024

[Signature] 6/3
Member (Technical)

[Signature] 6/3/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Being